

How to Implement ISO9000

with Dr. Lawrence Wilson

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LearnerFirst Introduces Computer-based Learning that Makes Registering for ISO 9000 a Whiz

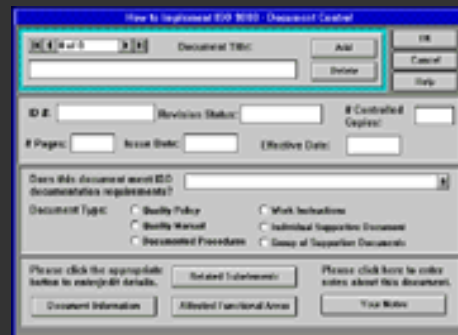
The registration process for ISO 9000 can be a back-breaking task. Piles of books and scores of ISO 9000 consultants are available, but wouldn't it be great if you could be guided step-by-step through the entire process? Of course, you could pay an ISO 9000 consultant to do the job for you-- and not be sure yourself what happened. Or you could turn to LearnerFirst How to Implement ISO 9000.

LearnerFirst has created an ISO 9000 software program for Windows users, LearnerFirst How to Implement ISO 9000 with Dr. Lawrence A. Wilson. Recently selected as International Writing Group Chairman for the new revisions of ISO 9004 (one of the most significant documents within the ISO 9000 family), Dr. Wilson has been a nationally recognized leader in the field of Quality Assurance Management/ Systems for over 40 years, including serving as Director of Product Assurance and Safety at the Lockheed Aeronautical Systems Company. The software encapsulates Dr. Wilson's knowledge, giving you years of experience and knowledge at your fingertips.

LearnerFirst How to Implement ISO 9000 breaks the complex ISO registration process into simple, step-by-step activities. It enables companies to systematically apply and implement the eight steps toward ISO 9000 registration. LearnerFirst How to Implement ISO 9000 is unique in that it does double duty, as tool and teacher. You learn and you complete the registration at the same time, virtually eliminating the learning curve. It can be used as an educational tool to help your organization get the ISO 9000 big picture, and it can be used at a more sophisticated level, serving as an extensive database, report generator, and process organizer. Its concise tutorials, easy-to-use notepads and logs, and a clear scheduling system keep the whole process organized, meaningful, and clear.

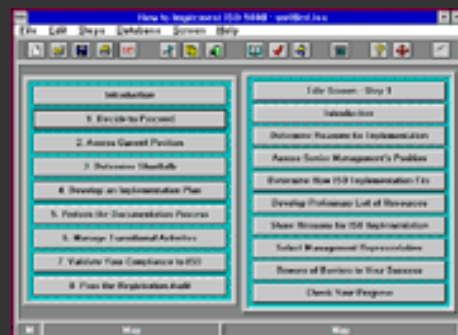
This application provides the information you need, asks the right questions, and offers suggestions, guidelines, checklists, and ongoing dialogue every step of the way. "A significant benefit of this software package is its interactive capability," says Dr. Wilson, "This technique permits the user to systematically respond to prompts and questions as he or she builds a focused approach and database that is tailored to their organization." This work-at-your-own-pace program will help you to:

- Select and implement an ISO standard.
- Tailor the selected standard to your organization's needs.
- Perform shortfall analyses.
- Develop and implement your ISO action plan.
- Discover how you can use your already existing standards and procedures to meet the ISO 9000 requirements.



"There are many areas where this package (How to Implement ISO 9000) contains more, or better detail than competitive products."

— Ross J. Gilbert; Kohler Company; Kohler, WI



"I was impressed with the program (How to Implement ISO 9000), its content, technical accuracy, and ease of use...I found the program to be well designed and written and it should be a hot seller since it provides solid documentation, good background and usable output."

— Director of Quality Assurance



"This program (How to Implement ISO 9000) is the most complete and thorough of its type that I have encountered for the implementation of any system...This software program aids in the planning, development and implementation of an ISO 9000 compliant Quality System. As such, this software rate high marks in achieving its primary purpose. Its use would be of benefit to any company initiating the ISO 9000 implementation process."

— Terry L. Regal; Alcoa Fujikura Ltd.; Brentwood, TN

- Write a quality manual that will meet ISO standards.
- Maintain document control.
- Avoid common pitfalls of ISO registration.
- As an added bonus, the new Q9000-1994 series of five quality standards is integrated into this software program as a value-added reference tool.

ANSI/ASQC Q9000-1-1994:

Quality Management and Quality Assurance Standards -- Guidelines for Selection and Use

ANSI/ASQC Q9001-1994:

Quality Systems -- Model for Quality Assurance in Design, Development, Production, Installation, and Servicing

ANSI/ASQC Q9002-1994:

Quality Systems -- Model for Quality Assurance in Production, Installation, and Servicing

ANSI/ASQC Q9003-1994:

Quality System -- Model for Quality Assurance in Final Inspection and Test

ANSI/ASQC Q9004-1-1994:

Quality Management and Quality System Elements -- Guidelines

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Activities

The Eight Steps of LearnerFirst **How to Implement ISO 9000**

1. Decide to Proceed
2. Assess Current Position
3. Determine Shortfalls
4. Develop an Implementation Plan
5. Perform the Documentation Process
6. Manage Transitional Activities
7. Validate Your Compliance to ISO
8. Pass the Registration Audit

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Expert

Dr. Lawrence A. Wilson has been a nationally recognized leader in the field of Quality Assurance Management/Systems for over 40 years. As Director of Product Assurance and Safety at the Lockheed Aeronautical Systems Company - Georgia Division, he was responsible for the creation and implementation of one of the first successful Total Quality Management Programs in the nation.

He is currently President of Lawrence A. Wilson & Associates, a successful Atlanta-based consulting firm specializing in Total Quality Management and Continuous Process improvement. In this capacity, Dr. Wilson has lectured and instructed internationally on state-of-the-art



"Larry Wilson has provided a great service to American companies by developing this software. It is easy to use and should be of great value for companies, particularly small businesses, as they prepare for and achieve ISO 9000 registration."

— Joseph Tsiakals; Baxter Healthcare Labs; Deerfield, IL



developments in the field of Quality Management, including TQM, ISO 9000, MBNQA, and Quality Auditing. He is an honorary lifetime member of the National Security Industrial Association and a current Writing Group Chairman with the ISO TC 176 Q.A. Committee (source of ISO 9000 documents).

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Pricing and How to Order

ASQC Members \$695.00

Non-members \$795.00

Call 1-800-248-1946 to place your order.
Refer to QPA0IS7 when ordering.

System Requirements

- DOS 5.0 or higher
- Microsoft Windows 3.1, 3.11 or Windows 95
- An IBM-compatible computer with a 33 MHz 80386 or higher processor
- Windows-compatible mouse or other pointing device
- A standard VGA monitor (SVGA is preferred)
- Hard disk with at least 8 MB of free storage
- 8 MB RAM
- 3.5" disk drive for installation

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